



HELPING OLDER PEOPLE FEEL LESS ALONE

**TRANSPORT SERVICE FOR MEDICAL APPOINTMENTS**  
**CHARGES FROM 1 APRIL 2025**  
Annual registration charge if paid before 30<sup>th</sup> April is £30  
and after 30<sup>th</sup> April the charge will be £35

The list below details examples of destinations and prices charged.  
We travel to many more destinations, please phone for assistance.

**All Charges are for a Return Journey**

Return Journey within Borough of Epsom and Ewell	£13.00
Ashtead Hospital	£14.00
Leatherhead Hospital	£14.00
Royal Marsden Hospital, Sutton	£14.00
Sutton Hospital	£14.00
St Anthony's Hospital	£14.00
Tolworth Hospital	£14.00
St Helier Hospital	£15.00
Cobham Hospital	£17.00
Dorking Community Hospital	£17.00
New Victoria Hospital – Raynes Park	£16.00
Kingston Hospital	£16.00
Mayday Hospital, Thornton Heath	£20.00
Parkside, Wimbledon	£20.00
St. George's Hospital	£20.00
St Peters Hospital Chertsey	£30.00
Guildford Hospitals	£30.00
Royal Marsden, Fulham Road	£30.00
"Barts" Hospital	£36.00
Guy's Hospital	£36.00
Harley Street	£36.00

**All parking charges, congestion charges,  
emissions charges, ULEZ payable by the  
passenger**

**To make a booking please call: 01372 728758**

## **HOW DO I MAKE A BOOKING?**

Ring **01372 728758** between 10 am and 12 noon Monday to Friday or leave a message on the answer phone giving your name and telephone number and we will ring you back. We will need to know the following information to make your booking:

- Your name, address, telephone number
- Appointment Date and Time and how long it's likely to last
- Appointment Venue
- Whether you will be attending the appointment alone or with husband/wife/other relative/friend

**YOU CAN BOOK UPTO THREE MONTHS IN ADVANCE BUT PLEASE GIVE AT LEAST ONE WEEK'S NOTICE**

## **CAN I TAKE MY WHEELCHAIR/WALKER?**

We do not take wheelchairs but it should be possible for you to take your walker. Let the Transport desk volunteer know when you book your drive to ensure the driver you are allocated can fit it in his/her car.

## **WHAT HAPPENS WHEN YOU FIND A DRIVER FOR ME?**

We will ring you back once we have found a driver, tell you his/her name and what time you will be collected. The driver will usually wait for up to 2 hours while you have your appointment and will take you home afterwards.

## **CAN I COMBINE TWO DESTINATIONS ON THE SAME TRIP EG THE HOSPITAL AND THE DOCTORS?**

No, if you want to go to two destinations, you will need to book two drives.

## **HOW DO I PAY?**

You should pay the driver either by card, cash or cheque. Several drivers now have card machines, the Transport desk volunteer can confirm when he/she phones you to advise the name of your driver. A list of charges is enclosed.

## **WHAT HAPPENS IF THERE ARE PARKING CHARGES?**

All parking charges are payable by you and you should ensure that you have enough money for this. We currently have an arrangement with Epsom and St Helier hospitals which allows our drivers to park free of charge.

**IF YOU ARE A BLUE BADGE HOLDER, PLEASE BRING THIS ALONG WITH YOU.**

**Please note that every effort will be made to find a driver but we cannot always guarantee it.**